

QUALITY POLICY STATEMENT

Daywalk's **Vision** is: To create a life free from worry

Daywalk's **Mission** is: To design systems to solve the most complex storage and transport challenges

Daywalk has three **Core Values** that govern the company's operations:

1. Strength: the power to do the job right
2. Care: Do what's best for all
3. Motion: We're committed to moving forward, we take on challenges and will learn and grow

Daywalk is committed to:

Optimum customer satisfaction through meeting the relevant Australian standards, certifications and quality benchmarks in the Transport & Storage Industry, while maintaining a culture of excellence within the organisation.

To assist us to do this we are committed to operate and maintain a documented quality management system designed to meet the requirements of ISO 9001:2015.

We will establish quality objectives to plan, implement and measure the effectiveness of the quality system and ensure continuous improvement.

To implement this policy we will focus on the needs of our business with particular reference to consistently meeting our customers' needs and any other applicable requirements.

Our quality management system will provide mechanisms for detecting system shortfalls and for stimulating process improvements.

We will adopt procedures and disciplines to ensure that the system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training.

We are committed to complying with the requirements of ISO9001:2015. This policy will be communicated throughout the organisation and regularly reviewed for continued suitability.

Director:  _____

Date: 28th October 2020

