

# ITA 21

## SUGGESTED USER METHOD

# WELCOME



Hello,

Congratulations on your purchase of a high-quality Italian made ITA Battery Powered Strapping Tool! However, your tool will need regular maintenance to keep in top performance. Some tasks can be easily carried out by you or your team, as explained below. However, like a quality car, professional servicing is also of high importance. Please see Page 12 which outlines suggested service intervals etc.

**PLEASE NOTE: WARRANTY COVERS FAULTY PARTS/WORKMANSHIP ONLY.  
WARRANTY WILL BE VOID IF SERVICE/MAINTENANCE IS NEGLECTED**

However, there is more to it than the tool! I am the manager of the DAYWALK Tool Service Centre... and am here to take care of you after you receive your tool.

Questions, repairs, maintenance? I am the one who will be helping you and ensuring your experience with our tools is the best possible!

Look forward to hearing from you again!

Yours sincerely,  
Tim Menzies

tim.menzies@daywalk.com | 0428 651 083 | 1300 662 987

# SAFETY & MAINTENANCE >

## IMPORTANT MAINTENANCE TO BE CARRIED OUT BY YOUR TEAM

1. Weekly blowing out of the strap tensioning/welding area with compressed air. If there is no compressor available, we suggest the investment of an aerosol can of compressed air. This task will ensure buildup of dust/strap deposits is kept to a minimum. Please refer to the safety guide for your compressor.

2. **DO NOT POKE ANY METAL OR SHARP OBJECTS INTO YOUR TOOL AS IT COULD RESULT IN DAMAGE TO FEEDWHEEL TEETH AND GRIPPER PLATES.**

3. Tool must be kept dry at all times.

### SAFETY REQUIREMENTS

Please note: follow your organisation's PPE policies at all times with regards to handling these tools.



**READ THE OPERATING INSTRUCTION CAREFULLY WHEN OPERATING THE TOOL, WEAR EYE, HAND AND FOOT PROTECTION.**

# ITA21

## PARTS GUIDE >



## PARTS LIST

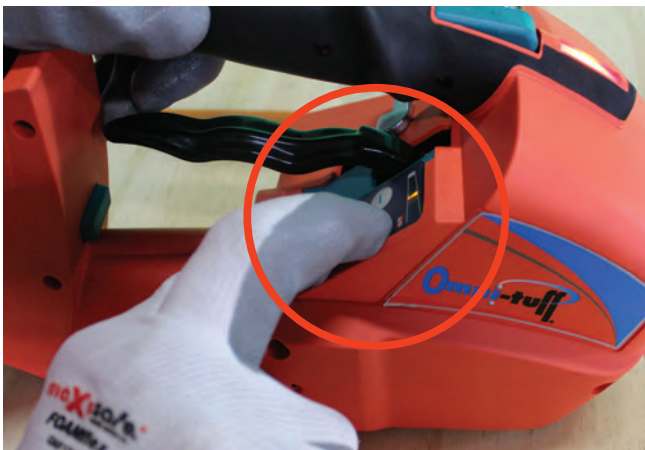
1. Welding Foot Area
2. Feedwheel Area
3. Release Lever
4. Button 1 - Tension
5. Signal LED
6. Welding/Cutting Lever
7. Handle
8. Battery
9. Keyboard

# WELD & TENSION GUIDE ICONS >

## WELD ADJUSTMENT



1. Ensure large orange light is on (either flashing or solid orange). If light is not on, push the large black tension button (with a 1 on it) for a split second.



2. Hold down the two plus buttons for approximately 10 seconds, until the LED light shines.



3. Adjust weld intensity – Press top plus button to increase weld (LED light moves up the bar)

# WELD & TENSION GUIDE ICONS >

## WELD ADJUSTMENT



4. Reduce weld – Press top minus button  
(LED light moves down the bar)

## TENSION ADJUSTMENT



1. Adjust tension – press plus for higher tension (LED light moves higher up the bar)

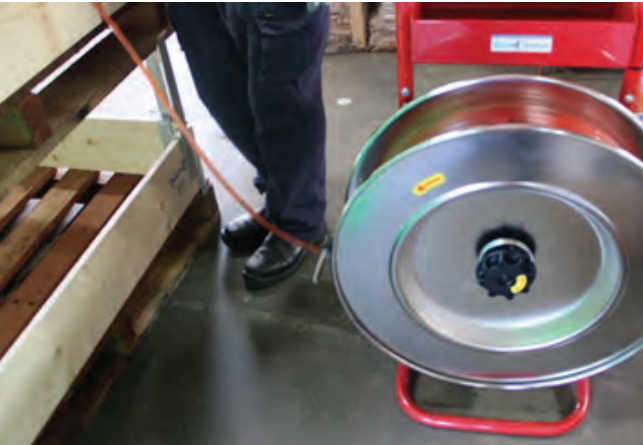


2. Reduce tension – press minus button  
(LED light moves lower down the bar)

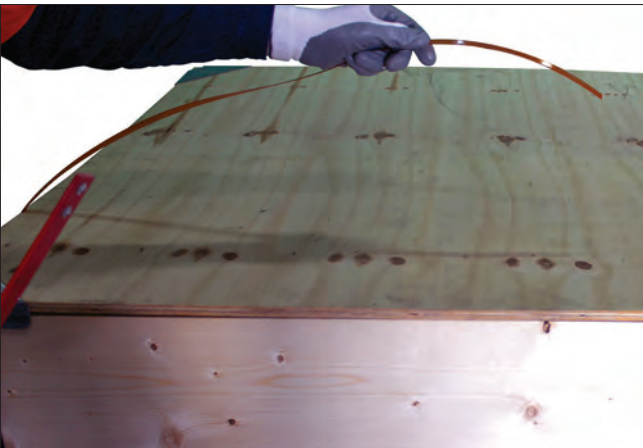
# STRAPPING METHOD >



1. Have Charged tool ready.



2. Pull strap from dispenser.



3. Pull tail end of strap over package/item.

# STRAPPING METHOD >



4. Insert tail end of strap through the pallet  
- a strapping lance is recommended.

**PLEASE NOTE:** Feed strap under the pallet closest to the end of the item being strapped. If strapping is tensioned around a leader board with no item over it, this could cause damage to the pallet.



5. Pull strap through.



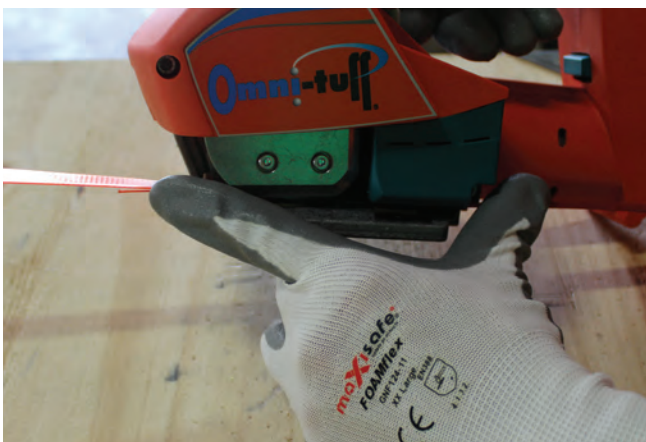
6. Ensure tail end of strap is underneath coil end of strap.



# STRAPPING METHOD >



7. Clench lever to release Feedwheel and insert the strapping.



8. Ensure strapping is aligned under the Feedwheel.

# TOOL OPERATION >



1. Hold down Button 1 to tension strapping. Release when desired tension is reached.



2. Pull back Weld Lever (2) to weld and cut strap. Note: Do not release the Feedwheel until the beep has sounded.



3. Clench the lever to release strap from tool. Slide tool away from strap in a sideways motion.

# SERVICING YOUR TOOL >

Daywalk now has an established Service Centre. We use tried and tested methods of service and use only Daywalk supplied parts.

Visit our Service Centre online at [daywalk.com/tool-service-centre](http://daywalk.com/tool-service-centre)

Do you have  **tuffguy** Status?

To qualify for 'Tuff Guy' Status it means you are a user of Daywalk PET Strapping and Daywalk ITA Tools Simple!

It also qualifies you for FREE Loan Tools while your tools are in for a tune-up or service.

If you do not yet have 'Tuff Guy' Status, loan tools are charged out at the below mentioned rates (next page) or

Visit [daywalk.com/tool-service-centre](http://daywalk.com/tool-service-centre)

## TUFFGUY TERMS AND CONDITIONS

### DISCLAIMER POLICY

- 1.1 Release of loan tools depends on availability
- 1.2 Tuff Guy Status applies on a direct relationship only. Resellers excluded.
- 1.3 Terms and Conditions must be applied
- 1.4 Loan tools are only available to customers who have a tool in for service at Daywalk Service Centre
- 1.5 Please see Company terms and conditions for more detail

### Daywalk Obligations

Daywalk must:

- 2.1 Tuff Guy Status applies on a direct relationship only. Resellers excluded.
- 2.2 Decide on the implementation of Tuff Guy Status to particular customers
- 2.3 Allow Customers with Tuff Guy Status to take and use the Equipment for the Loan Period
- 2.4 Provide the Equipment to the Customer clean and in good working order

### Obligations of the Customer

The Customer must:

- 3.1 Despatch the Equipment to Daywalk within 1 week of receiving the tool service quote.
- 3.2 Return the Equipment to Daywalk clean and in good repair. If the tool is damaged beyond reasonable expectations, charges will apply.
  - 3.2.1 Aesthetic – beyond reasonable expectations
  - 3.2.2 Operationally – excessively worn or broken parts
  - 3.2.3 Structurally – e.g. crack in the main frame
- 3.3 Operate the Equipment safely, strictly in accordance with the law, only for its intended use, and in accordance with any manufacturer's instructions whether supplied by Daywalk or posted on the Equipment
- 3.4 Indemnify Daywalk for all injury and/or damage to the extent caused or contributed to by the Customer to persons and property in relation to the Equipment and its operation and have adequate insurance to cover all liabilities incurred as a result of the use of the Equipment
- 3.5 Ensure that any person collecting or taking delivery of Equipment on behalf of the Customer is authorised by the Customer to do so and the Customer will not allege that any such person is not so authorized
- 3.6 Ensure that all persons operating or erecting the Equipment are suitably instructed in its safe and proper use and where necessary hold a current Certificate of Competency and/or are fully licensed
- 3.7 Conduct a thorough hazard and risk assessment before using the Equipment and comply with all Occupational Health and Safety laws relating to the Equipment and its operation
- 3.8 Report and provide full details to Daywalk of any accident or damage to the Equipment within 2 business days of the accident or damage occurring
- 3.9 A PO number is required prior to dispatch of loan tool.

The Customer must NOT:

- 3.10 Tamper with, damage or repair the Tool
- 3.11 Lose or part with possession of the Tool
- 3.12 Rely upon any representation relating to the Tool or its operation other than those contained in this contract

# SERVICE SCHEDULE >

RATE OF USAGE		SERVICE INTERVALS	SERVICE CHARGE	NOTES
NEW TOOL		3 MONTHS	COMPLIMENTARY	SUBJECT TO FAIR WEAR & TEAR
USED ON CONTINUED SHIFT BASIS		6 MONTHS	ITA20/21/23/25 \$348	• PLUS PARTS • EXCL. GST
			\$100	• CONSUMABLES
USED ON SINGLE SHIFT BASIS		12 MONTHS	ITA20/21/23/25 \$348	• PLUS PARTS • EXCL. GST
			\$100	• CONSUMABLES
<b>I HAVE TUFF GUY STATUS</b>				
LOAN TOOL	FREE <b>*BASED ON WEAR AND TEAR</b> Please note: If you are using a free loan tool during your tool service, we require that this is returned within one week of receiving your attached quote. After this point, charges will be incurred.		LOAN TOOL	1-7 WORKING DAYS: \$25.00/DAY 8-21 WORKING DAYS: \$22.00/DAY 22+ WORKING DAYS: \$20.00/DAY Please note: Maximum tool loan period is 6 weeks.
<b>I DON'T HAVE TUFF GUY STATUS</b>				
<b>SERVICE REQUEST</b>				
COMPANY NAME			CONTACT NAME	
ADDRESS			DATE	
			PHONE NO.	
			ORDER NO.	
TOOL MODEL			SERIAL NO.	
FAULTS EXPERIENCED	SLIPPING YES <input type="checkbox"/> / NO <input type="checkbox"/>	WELDING FAULT YES <input type="checkbox"/> / NO <input type="checkbox"/>	BROKEN/ MISSING PARTS YES <input type="checkbox"/> / NO <input type="checkbox"/>	
FORWARD FORM TO <b>SALES@DAYWALK.COM</b> ADDRESS TO RETURN TO: <b>DAYWALK</b> <b>26 ACTIVITY STREET MARYBOROUGH QLD 4650</b>				

#### TRADING TERMS & CONDITIONS

- Note: The above pricing does not include GST
- Availability: To be confirmed at time of order placement
- Validity: 14 days from date of this proposal unless otherwise stated
- Freight: Your nominated carrier
- Engineering: (if applicable) the specifications of this quotation are indicative only and subject to adjustment by our engineering department
- E&OE

**NOTE: WARRANTY COVERS FAULTY PARTS/WORKMANSHIP ONLY. WARRANTY WILL BE VOIDED IF SERVICE/MAINTENANCE IS NEGLECTED**

SUBJECT TO OUR TERMS AND CONDITIONS OF TRADE. REFER TO  
**DAYWALK.COM/TOOL-SERVICE-CENTRE**